

**MINUTES OF THE LEE COUNTY LOCAL COORDINATING BOARD
MEETING FOR THE TRANSPORTATION DISADVANTAGED**

Held on March 7, 2014 @ 10:00 am

City of Cape Coral Annex Building, Conference Room A200, 815 Nicholas Pkwy E, Cape Coral, FL

A Representative of:	Voting Members	Agency	Alternates to Voting Members	Agency
The MPO shall appoint one elected official to serve as the official Chairperson for all Coordinating Board meetings.	Alan Mandel (Present)	Mayor FM Beach	No alternate	
A. A local representative of the Florida Department of Transportation (DOT)	Deb Stephens (Present)	FDOT	Richard Shine (Absent)	FDOT
B. A local representative of the Florida Department of Children and Families (DCF)	Stacey Lowe (Present)	DCF	Melissa Mickey (Absent)	DCF
C. A local representative of the Public Education Community which could include, but not be limited to, a representative of the District School Board, School Board Transportation Office, or Headstart Program in areas where the School District is responsible	Roger Lloyd (Absent)	Lee County School Board	Vacant	
D. In areas where they exist, a local representative of the Division of Vocational Rehabilitation Services or the Division of Blind Services, representing the Department of Education	Mary Watford (Absent)		Flora Gonzalez (Absent)	
E. A person recommended by the local Veterans Service Office, representing Veterans of the county	Jerry Conway (Present)		Frank Greulich (Absent)	
F. A person recognized by the Florida Association for Community Action representing the economically disadvantaged	Kim Hustad (Absent)	Lee County Human Services	Robin Jewett (Absent)	
G. A person representing the Elderly in the county	Linda Carter (Present)		(Vacant)	
H. A person with a disability representing the disabled in the county	Brian Powers (Present)		(Vacant)	
I-1. [One of Two] Citizen Advocates in the County	Michael Pierce (Present)		(Vacant)	
I-2. [One of two] Citizen Advocates this one must be a person who uses the transportation service(s) of the system as their primary means of transportation.	David Lane (Present)		(Vacant)	
J. A local representative for children at risk	Vacant		Vacant	

K. In areas where they exist, the Chairperson or designee of the local Mass Transit or Public Transit Systems Board, except in cases where they are also the Community Transportation Coordinator.	Steve Myers (Absent)	LeeTran	Peter Gajdjis (Present)	LeeTran
L. A local representative of the Florida Department of Elder Affairs	Vacant		Vacant	
M. An experienced representative of the local private for profit transportation industry. In areas where such representative is not available, a local private non-profit representative will be appointed, except where said representative is also the CTC.	Michael Griffin (Absent)	SWFL Transportation	Priscilla Hardaway (Absent)	Creative Resources
N. A local representative of the Florida Agency for Health Care Administration	Joe Martinez (Present)	Agency for Health Care Administration	Karen Brooks (Absent)	Agency for Health Care Administration
O. A representative of the Regional Workforce Development Board established in Chapter 445, <i>Florida Statutes</i> .	Jim Wall (Absent)	Career Source SWFL	Deb Reardon (Present)	Career Source SWFL
P. A representative of the local medical community, which may include, but not be limited to, kidney dialysis centers, long term care facilities, hospitals, local health department or other home and community based services, etc.	Sue Maxwell (Absent)	Lee Memorial Health Systems	Teresa Frank- Farhner (Absent)	Lee Memorial Health Systems

Also in attendance: Tom Nolan, Rob Bowman and Michel Harris - Good Wheels, Inc., Julia Davis – Omnibus, Rosalie Berlin – Citizen, Marcia Stevens – Citizen, Don Scott and Brian Raimondo – Lee MPO.

CALL TO ORDER

The meeting was called to order by Chairman Mandel at 10:01 am. There was a quorum. The Pledge of Allegiance was recited and introductions were made. Chairman Mandel mentioned he would have to leave the meeting early. With guidance from staff the Agenda was rearranged.

Agenda Item #1 – Approval of Minutes from the December 6, 2013 meeting

Motion by Ms. Carter and seconded by Mr. Pierce to approve the minutes. Motion carried unanimously.

Agenda Item #3 – LCB Endorsement of FTA Grant Applications

Regarding the Hope 5310 application, Ms. Carter asked what type of trips they would provide and is it the Pace Center? Ms. Davis said they provide transportation for the elderly and they are under the Pace Center.

Motion by Mr. Lane and seconded by Ms. Carter to approve all three grant applications. Motion carried unanimously.

Agenda Item #6 – Good Wheels Updates and Reports

Mr. Nolan provided handouts on the Medicaid status/update.

As of May 1st managed care will be taking over medical care trips. We are Region 8, effective June 1st it will occur in our area. Post system change the coordinated system will only transport 15 percent of the Medicaid riders. It is moving from a state program to a partnership with HMOs. Mr. Nolan said there are four providers in Region 8. He went on to discuss that recipients can only change providers for a good cause or yearly during open enrollment.

In the past Good Wheels tried to carve out money from the managed care program to keep them as the CTC for Medicaid in Lee County. Mr. Nolan discussed the News-Press article regarding how the Miami area hospitals are losing large funding and are filing a lawsuit.

Pre-letters have been sent out and the large packets are being sent out in March to all recipients.

Ms. Carter asked if the enroll is online only, because that isn't practical for everyone. It was discussed by the Committee that there will be a phone counselor, or they will meet with the recipient.

Mayor Mandel asked how the LCB will be reviewing who is being served, and Ms. Davis said there will be two systems and the LCB will only review coordinated systems issues.

Mr. Martinez said all recipient complaints will go to his office in Fort Myers and then be forwarded to the correct Area Office.

Mr. Scott asked if the 15 percent not eligible are still paid by Medicaid. Mr. Nolan said it's the PEPAC that will be provided from ACHA through the TD Commission to Good Wheels.

Mr. Nolan said the Good Wheels Board will review the budget on March 24th and proceed forward with the Medicaid transition.

Mr. Pierce asked if Good Wheels will be looking to fill gaps and Mr. Nolan said it's possible.

Mr. Nolan went on to discuss that they only had four complaints that came in out of 25,000 trips from October to December 2013. They review them closely. He went on to discuss the ridership numbers and how Medicaid represents about 50 percent of their trips. TD trips are up eight percent from the last quarter. They did receive 10 percent funding increase, but still are exceeding the funding.

Ms. Carter asked what the cancel rate was, and Mr. Nolan said it was the same as last quarter.

Agenda Item #2 – Public Comments on Items on the Agenda

Ms. Stevens said she utilizes the Good Wheels buses, and it is the most despicable service. Drivers are changed daily and the trips are changed daily causing riders to be late. She has been picked up after 5 PM several times as a dialysis patient. She waits over an hour to be picked up at times. Other dialysis patients arrive home several hours after their treatment. Ms. Stevens said there are not enough Saturday buses, and she said she can get more complaints than just the four that they received for last quarter. Inside the buses are filthy. As a Medicaid recipient she feels they are treated awful.

Mr. Pierce asked how many times she had complained. Ms. Stevens said 3 times. She lives 50 minutes from the dialysis center, but can no longer drive and LeeTran can't get her to the appointment on time. She tends to get there an hour early. Lane said scheduling is very difficult, so riders need to respect that.

Ms. Stevens said she would like something in writing stating pick up times. When she calls Good Wheels she never gets a person to call her back, but only a machine.

Ms. Carter said to get with Good Wheels after to discuss this.

Mr. Nolan said for the record, he transports hundreds of dialysis patients and has never heard this complaint before.

Agenda Item #4 – Public Comments Not on Items on the Agenda

None

Agenda Item #5 – Program Updates and Distribution Items

Mr. Raimondo mentioned the Good Wheels Evaluation was done on February 13th and February 21st. The final draft evaluation will come to the May LCB meeting for comments and approval.

Mr. Raimondo said the TDSP minor update is underway, and will also be brought to the May LCB meeting for comments and approval.

Vice-Chair Lane went around the room and asked for Committee news.

Mr. Nolan said the Annual Good Wheels Luncheon will be on March 24th. It recognizes a special person from each agency, and the guest speaker will be Sheriff Scott.

Mr. Pierce asked if the four Medicaid providers will have vehicles or will they contract out? Ms. Stephens said they will subcontract to local transportation providers. Ms. Reardon asked if the four providers will come to the LCB meetings in the future, but Ms. Stephens said no, because they are independent.

Ms. Stephens said she received 39 grants for the 5310 and 5311. Last year's funding is starting to come from FTA. Mr. Conway said he would like to be included in future grant cycles.

Ms. Carter said she was hired on with FEMA for statewide disasters to assist with transportation and housing for those with disabilities.

Mr. Pierce said in July they have a celebration for the American with Disabilities Act. Employment for people with disabilities is the main presentation.

Mr. Conway said Monday the mobile service office is coming from Gainesville at the Elks Lodge in Cape Coral from 9 to 5. March 22nd is their Bowl-a-Thon fundraiser in Cape Coral on Santa Barbara for the DAV. On April 1st at Fosters Grill is a fundraiser for the DAV.

Adjourned at 11:09