

AGENDA

Call to Order

Pledge of Allegiance

Introductions

New Business

1. *Approval of the Minutes from the October 20, 2021 Meeting
2. Public Comments on Items on or not on the Agenda

Other Business

3. *Endorsement of FTA Grant Applications for Operating and Capital Assistance (Brian Raimondo)
4. *CTC 2022-23 Rate Model (Brian Raimondo)
5. +Approval of LeeTran's Trip/Equipment Grant (Brian Raimondo)
6. *Approval of LeeTran's Annual Operating Report (AOR) FY 2020-2021
7. Program Updates and Distribution Items (Brian Raimondo)
 - TDSP Update
 - CTC Evaluation Update
8. CTC Updates and Reports
 - Operator Payments
 - Ridership and complaints
9. Member Comments

Adjournment

Next Meeting: May 4, 2022

*Action Items *May Require Action

Public participation is solicited without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons who require special accommodations under the Americans with Disabilities Act or persons who require translation services (free of charge) should contact Calandra Barraco with the Lee County MPO at 239-330-2243 or by email at cbarraco@leempo.com at least seven (7) days prior to the meeting. If you are hearing or speech impaired call (800) 955-8770 Voice / (800) 955-8771 TDD. The MPO's planning process is conducted in accordance with Title VI of the Civil Rights Act of 1964 and related statutes. Any person or beneficiary who believes they have been discriminated against because of race, color, national origin, sex, age, disability, religion, or familial status may file a complaint with the Lee County MPO Title VI Coordinator, Calandra Barraco, at 239-330-2243, or in writing at P.O. Box 150045, Cape Coral, Florida 33915-0045

Meeting Minutes

Call to Order

The in-person LCB meeting was called to order by Chair Jessica Cosden at approximately 10:02 a.m. The Pledge of Allegiance was recited.

Those in attendance introduced themselves. MPO staff recorded the roll. There was a quorum.

Those members in attendance included:

A Representative of:	Voting Members	Agency	Alternates to Voting Members	Agency
An elected official from the MPO Board to serve as the official Chairperson.	Jessica Cosden (Present)	City of Cape Coral	No alternate	
A. A local representative of the Florida Department of Transportation (DOT)	Michelle Peronto (Absent) Candace Monroy (Present)	FDOT	Dale Hanson (Absent) Paul Simmons (Absent)	FDOT
B. A local representative of the Florida Department of Children and Families (DCF)	Nicole Negron (Absent)	DCF	Bryan DeLaHunt (Absent)	DCF
C. A local representative of the Public Education Community which could include, but not be limited to, a representative of the District School Board, School Board Transportation Office, or Headstart Program in areas where the School District is responsible	Roger Lloyd (Absent)	Lee County School Board	David Rivera (Absent)	
D. In areas where they exist, a local representative of the Division of Vocational Rehabilitation Services or the Division of Blind Services, representing the Department of Education	Adam Long (Present)		Shantel Chapman (Absent)	
E. A person recommended by the local Veterans Service Office, representing Veterans of the county	Sgt. James Lear (Present)		Andrew Satterelee (Absent)	
F. A person recognized by the Florida Association for Community Action representing the economically disadvantaged	Mariel Orengo (Absent)	Lee County Human Services	Kellie-Ann Torres (Absent)	

G. A person representing the Elderly in the county	(Vacant)		(Vacant)	
H. A person with a disability representing the disabled in the county	Paul Lewis (Present)		(Vacant)	
I-1. [One of Two] Citizen Advocates in the County	(Vacant)		(Vacant)	
I-2. [One of two] Citizen Advocates this one must be a person who uses the transportation service(s) of the system as their primary means of transportation.	Kathleen Hoover (Present)		(Vacant)	
J. A local representative for children at risk	Vacant		Vacant	
K. In areas where they exist, the Chairperson or designee of the local Mass Transit or Public Transit Systems Board, except in cases where they are also the Community Transportation Coordinator.	N/A		N/A	
L. A local representative of the Florida Department of Elder Affairs	Vacant	Area Agency on Aging	Vacant	Area Agency on Aging
M. An experienced representative of the local private for profit transportation industry. In areas where such representative is not available, a local private non-profit representative will be appointed, except where said representative is also the CTC.	Michael Griffin (Present)	SWFL Transportation	Ryan Williams (Absent)	Creative Resources
N. A local representative of the Florida Agency for Health Care Administration	Signe Jacobson (Absent)	AHCA	Lonnie Thompson (Absent) Alana Watson (Present)	AHCA
O. A representative of the Regional Workforce Development Board established in Chapter 445, <i>Florida Statutes</i> .	Jah-Mau Lambert (Absent)	Career Source SWFL	Vacant	Career Source SWFL
P. A representative of the local medical community, which may include, but not be limited to, kidney dialysis centers, long term care facilities, hospitals, local health department or other home and community based services, etc.	Heidi Shoriak (Absent)	Lee Health Systems	Kim Anderson (Present)	Lee Health Systems
Q. A representative of the Agency for Persons with Disabilities	Leah Watson (Present)	Agency for Persons with Disabilities	Donna Fain (Absent)	Agency for Persons with Disabilities

Also in attendance: Carlos Menjivar and Virginia Walters with LeeTran; and Brian Raimondo and Don Scott with the Lee County MPO.

Agenda Item #1 - *Approval of the Minutes from the September 1, 2021 Meeting

Mr. Paul Lewis made the motion to approve the meeting minutes from September 1, 2021. Mr. Michael Griffin seconded the motion. There were no objections, and the motion passed unanimously.

Agenda Item #2 - Public Comments on Items on or not on the Agenda

There were no public comments on items on or not on the agenda.

Agenda Item #3 - *Election of a Vice-Chair

Mr. Brian Raimondo presented this agenda item for the election of a Vice-Chair. He added pursuant to the By-Laws of the LCB under ARTICLE IV, Section A, Paragraph 2, the election for the Vice-Chairperson shall be at the last regularly scheduled meeting of the year. He said currently, Michael Griffin is the LCB Vice-Chair. Mr. Raimondo explained the role, history, and how the Chair is decided. Chair Cosden asked if anyone else was interested in being Vice-Chair. No other member indicated interest in being Vice-Chair. Chair Cosden also mentioned she rarely misses meetings, so the Vice-Chair is generally not required to serve. Chair Cosden asked if Mr. Griffin was still interested in being Vice-Chair. Mr. Griffin replied yes.

Mr. James Lear made the motion to approve the re-election of Mr. Michael Griffin as Vice-Chair. Ms. Leah Watson seconded the motion. There were no objections, and the motion passed unanimously.

Agenda Item #4 - *Review and Approve TDSP

Mr. Raimondo presented this agenda item for the review and approval of the Transportation Disadvantaged Service Plan (TDSP). He reviewed the history of the TDSP and referred to the changes that had been made to the TDSP that were included in the agenda packet and posted to the MPO website. Mr. Raimondo said the TDSP might also be updated in May with population data. The committee briefly discussed the changes made to the document. Chair Cosden asked if there were any questions. There were no questions. She asked for a motion for approval.

Ms. Candace Monroy made the motion to approve the TDSP. Mr. Paul Lewis seconded the motion. A roll call vote was taken with all in favor. The motion passed unanimously.

Agenda Item #5 – *Review and Approve LeeTran’s Annual Operating Report FY 2020/2021

This item was tabled to the next meeting being held in March 2022.

Agenda Item #6 – *Review and Approve Annual Expenditure Report

Mr. Raimondo presented this agenda item for the review and approval of the Annual Expenditure Report (AER). He explained the report and purpose. Chair Cosden asked for a motion to approve.

Mr. Michael Griffin made the motion to approve the Annual Expenditure Report. Ms. Candace Monroy seconded the motion. There were no objections, and the motion passed unanimously.

Agenda Item #7 - *Endorsement of FTA Grant Applications for Operating and Capital Assistance

Mr. Raimondo presented this agenda item for the endorsement of FTA grant applications for operating and capital assistance. He then referred to the new FDOT representative. Ms. Candace Monroy introduced herself as the FDOT transit representative for several counties of District One. Mr. Raimondo said he did not receive any FTA grants to present for this agenda item. This item was tabled to the next meeting being held in March 2022.

Agenda Item #8 – Program Updates

Mr. Raimondo presented this agenda item on program updates. He explained the CTC evaluation was not done last year due to LeeTran being the emergency CTC for Lee County. He mentioned this year, the CTC evaluation will be done and asked for two to three volunteers. Ms. Kathleen Hoover volunteered. Chair Cosden said additional volunteers could contact Mr. Raimondo.

Agenda Item #9 – CTC Updates and Reports

Mr. Carlos Menjivar with LeeTran presented this agenda item on the CTC updates and reports. He reviewed the following report: [LeeTran Stats](#) Mr. Menjivar also mentioned driver shortages. The committee briefly discussed trips, booking requirements, scheduling, seasonal increase, future plans, gathering suggestions from other areas, TD trips scheduling availability, medical trips approved under dialysis, sharing drivers, flex-drivers, additional training, reasons for driver loss, other companies, traffic, deciding standards for on-time service, current definition for on-time service, current statistics, delivery standards and requirements, ADA corridor, dialysis centers and proximity, scheduling hours for pick-ups later in day, walking to pick-up locations in corridor, following criteria set forth by TD Trust fund, using only accidents reported on TD Trust fund trips, new pilot program for on-demand trips to replace fixed Route 150 in Bonita, cost of on-demand service, number of drivers and vehicles being used, type of vehicles being used, some funding being contributed by Bonita, past ridership on Route 150, current bus line corridor/route, service area for on-demand service, name of on-demand service, hours of on-demand service, booking on-demand service, use of Uber app to book on-demand trips, public information and marketing of on-demand service, shuttles to beach in Bonita, various LeeTran meetings, LeeTran data for reports and format, mapping LeeTran trips for origin and destination, updates of fair boxes on fixed routes, and implementing fair boxes for paratransit once perfected on fixed route system.

Agenda Item #10 - Member Comments

Ms. Monroy provided a brief report for FDOT that included information on grant applications and funding opportunities, training opportunities, triennial reviews, and mobility week. The full report can be viewed here: [LCB FDOT Report](#) Mr. Raimondo also discussed the current LCB vacancies. He mentioned the next meeting was being held on March 2, 2022. He asked again for volunteers for the CTC evaluation. He thanked everyone for coming.

Chair Cosden thanked everyone for their attendance.

The meeting was adjourned at approximately 11:05 a.m.

An audio recording of the entire meeting can be accessed here: <https://soundcloud.com/user-390911534/10-20-2021-lcbwma?si=21b233de69c74d429e80d2bc39f79a58>

*Action Items *May Require Action

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**Endorsement of the FTA Grant
Applications for Operating and Capital Assistance**

RECOMMENDED ACTION: Review FTA Grant applications and determine if they help the coordinated system.

Annually, the FDOT provides money for FTA Grants that the CTC, transit or other transportation providers may apply for. The FDOT requires each LCB to review and endorse the grant applications.

CTC FY 22/23 RATE MODEL

RECOMMENDED ACTION: Approve the CTC 22/23 Rate Model.

Prior to the TD Commission executing the CTC's 22/23 trip/equipment grant, the LCB needs to review and approve the CTC's proposed next fiscal year rate model.

Approval of LeeTran's Trip/Equipment Grant 22/23

RECOMMENDED ACTION: Review and approve LeeTran's Trip and Equipment Grant.

Annually, the CTC is required to fill out the Trip and Equipment Grant that is awarded by the CTD.

The Lee LCB is required to review, comment, and approve the Trip and Equipment Grant.

Review and Approval of the CTC AOR for FY 2020/21

RECOMMENDED ACTION: Review and approve CTC's Annual Operating Report (AOR)

Rule 41-2.011(4), *Florida Administrative Code*, requires the Community Transportation Coordinator (CTC) to prepare and submit an AOR to the Local Coordinating Board for its review, and then to submit the AOR to the Commission for the Transportation Disadvantaged (CTD) by September 15th of each year.

The AOR itemizes information relating to the transportation services delivered by the coordinator, and allows the Local Coordinating Board to develop a thorough understanding of the coordinated transportation disadvantaged program in the service area. The report also provides the CTD a uniform state-wide data base which is used to monitor the effectiveness and efficiency of the program. Using a formula, the CTD uses the AOR to distribute the TD Trust Funds to the CTC. The CTD also compiles the AORs from the coordinators into the Annual Performance Report.

The AOR is due to the CTD by September 15th, and can be reviewed before or after that deadline.



CTC Organization

County: Lee
Fiscal Year: 7/1/2020 - 6/30/2021

CTC Status: Complete
CTD Status: Complete

Date Initiated: 8/24/2021

CTC Organization Name: Lee County Board of County Commissioners
Address: 3401 Metro Parkway
City: Ft Myers
State: FL
Zip Code: 33916
Organization Type: County
Network Type: Sole Source
Operating Environment: Urban
Transportation Operators: No
Number of Transportation Operators: 0
Coordination Contractors: Yes
Number of Coordination Contractors: 4
Provide Out of County Trips: No
Local Coordinating Board (LCB) Chairperson: Unknown
CTC Contact: Virginia L Walters
CTC Contact Title: Operations Specialist Sr
CTC Contact Email: VWalters@leegov.com
Phone: (239) 533-0353

CTC Certification

I, Virginia L Walters, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): Virginia L Walters

LCB Certification

I, Unknown, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



CTC Organization

County: Lee

CTC Status: Complete

Fiscal Year: 7/1/2020 - 6/30/2021

CTD Status: Complete

Date Initiated: 8/24/2021

CTC Organization Name: Lee County Board of County Commissioners

Address: 3401 Metro Parkway

City: Ft Myers

State: FL

Zip Code: 33916

Organization Type: County

Network Type: Sole Source

Operating Environment: Urban

Transportation Operators: No

Number of Transportation Operators: 0

Coordination Contractors: Yes

Number of Coordination Contractors: 4

Provide Out of County Trips: No

Local Coordinating Board (LCB) Chairperson: Unknown

CTC Contact: Virginia L Walters

CTC Contact Title: Operations Specialist Sr

CTC Contact Email: VWalters@leegov.com

Phone: (239) 533-0353

CTC Certification

I, Virginia L Walters, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Unknown, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



Organization – Coordination Contractor

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 7/1/2020 - 6/30/2021

Upload Date: 9/13/2021

Coordination Contractor Name: Sunrise Community Inc
Address: 2821 SW Pine Island Rd
City: Cape Coral
State: FL
Zip Code: 33991
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Person With Disabilities
Contact Person: Israel Valentin
Contact Title: Director of Operations
Contact Email: ivalentin@sunrisegroup.org
Phone: (239) 574-0068

Coordination Contractor Certification

By submission of this form, I, Israel Valentin, as the authorized representative of Sunrise Community Inc, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 7/1/2020 - 6/30/2021

Upload Date: 9/13/2021

Coordination Contractor Name: Hope Hospice and Healthcare Services, Inc.
Address: 2668 Winkler Ave
City: Fort Myers
State: FL
Zip Code: 33901
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Elderly population
Contact Person: David Goss
Contact Title: Transportation Manger
Contact Email: dave.goss@hopehcs.org
Phone: (239) 220-4991

Coordination Contractor Certification

By submission of this form, I, David Goss, as the authorized representative of Hope Hospice and Healthcare Services, Inc., hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 7/1/2020 - 6/30/2021

Upload Date: 9/13/2021

Coordination Contractor Name: Dr. Piper Center for Social Services, Inc.
Address: 2607 Dr. Ella Piper Way
City: Fort Myers
State: FL
Zip Code: 33916
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Lee County Senior Citizen Clients 55 Years of Age or Older
Contact Person: Melissa Bonner
Contact Title: CEO/Executive Director
Contact Email: Melissa@drpipercenter.org
Phone: (239) 332-5346

Coordination Contractor Certification

By submission of this form, I, Melissa Bonner, as the authorized representative of Dr. Piper Center for Social Services, Inc. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 7/1/2020 - 6/30/2021

Upload Date: 10/5/2021

Coordination Contractor Name: Lighthouse of Southwest Florida, Inc.
Address: 35 W. Mariana Ave
City: North Ft Myers
State: FL
Zip Code: 33903
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: Lee, Hendry, & Glades Counties
Contact Person: Dotty St. Amand
Contact Title: CEO
Contact Email: dstamand@lighthouseswfl.org
Phone: (239) 997-7797

Coordination Contractor Certification

By submission of this form, I, Dotty St. Amand, as the authorized representative of Lighthouse of Southwest Florida, Inc. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



CTC Trips

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	14,306	27,872	42,178	4,459	0	4,459
Non-Ambulatory	3,246	5,554	8,800	1,954	0	1,954
Stretcher	0	260	260	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	17,552	33,686	51,238	6,413	0	6,413
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	0	N/A	0	0	N/A	0
Total - Contracted Transportation Operator Trips	0	0	0	0	0	0
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	320	320	0	0	0
Agency for Persons with Disabilities (APD)	0	2,031	2,031	0	0	0
Comm for the Transportation Disadvantaged (CTD)	17,552	N/A	17,552	6,413	N/A	6,413
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	0	28,247	28,247	0	0	0
Local Government	0	2,889	2,889	0	0	0
Local Non-Government	0	197	197	0	0	0
Other Federal & State Programs	0	2	2	0	0	0
Total - Revenue Source	17,552	33,686	51,238	6,413	0	6,413



CTC Trips (cont'd)

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of
County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	0	14,465	14,465	1	0	1
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	17,548	10,819	28,367	6,412	0	6,412
Low Income	4	8,402	8,406	0	0	0
Other	0	0	0	0	0	0
Total - Passenger Type	17,552	33,686	51,238	6,413	0	6,413
Trip Purpose - One Way						
Medical	6,492	22,052	28,544	2,238	0	2,238
Employment	2,130	0	2,130	53	0	53
Education/Training/Daycare	944	8,221	9,165	42	0	42
Nutritional	892	1,991	2,883	113	0	113
Life-Sustaining/Other	7,094	1,422	8,516	3,967	0	3,967
Total - Trip Purpose	17,552	33,686	51,238	6,413	0	6,413
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	356	632	988	147	0	147
Total - UDPHC	356	632	988	147	0	147
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	736	N/A	736	647	N/A	647
Customer Feedback						
Complaints	22	N/A	22	1	N/A	1
Commendations	14	N/A	14	0	N/A	0



Coordination Contractor Trips

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Sunrise Community Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	1,539	0
Non-Ambulatory	814	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	2,353	0
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	320	0
Agency for Persons with Disabilities (APD)	2,031	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	2	0
Total - Revenue Source	2,353	0



Coordination Contractor Trips (cont'd)

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of
County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Sunrise Community Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	2,353	0
Low Income	0	0
Other	0	0
Total - Passenger Type	2,353	0
Trip Purpose - One Way		
Medical	34	0
Employment	0	0
Education/Training/Daycare	2,319	0
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	2,353	0
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	50	0
Total - UDPHC	50	0
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Hope Hospice and Healthcare Services, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	20,206	0
Non-Ambulatory	4,740	0
Stretcher	260	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	25,206	0
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	25,206	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
Total - Revenue Source	25,206	0



**Transportation
Disadvantaged**

Coordination Contractor Trips (cont'd)

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of
County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Hope Hospice and
Healthcare Services, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	8,402	0
Children At Risk	0	0
Persons With Disabilities	8,402	0
Low Income	8,402	0
Other	0	0
Total - Passenger Type	25,206	0
Trip Purpose - One Way		
Medical	19,368	0
Employment	0	0
Education/Training/Daycare	5,838	0
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	25,206	0
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	343	0
Total - UDPHC	343	0
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Dr. Piper Center for Social Services, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	6,063	0
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	6,063	0
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	3,032	0
Local Government	2,880	0
Local Non-Government	151	0
Other Federal & State Programs	0	0
Total - Revenue Source	6,063	0



Coordination Contractor Trips (cont'd)

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of
County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Dr. Piper Center for
Social Services, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	6,063	0
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	6,063	0
Trip Purpose - One Way		
Medical	2,650	0
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	1,991	0
Life-Sustaining/Other	1,422	0
Total - Trip Purpose	6,063	0
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	216	0
Total - UDPHC	216	0
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 10/5/2021

Coordination Contractor: Lighthouse of Southwest Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	64	0
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	64	0
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	9	0
Local Government	9	0
Local Non-Government	46	0
Other Federal & State Programs	0	0
Total - Revenue Source	64	0



Coordination Contractor Trips (cont'd)

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 10/5/2021

Coordination Contractor: Lighthouse of Southwest Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	64	0
Low Income	0	0
Other	0	0
Total - Passenger Type	64	0
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	64	0
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	64	0
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	23	0
Total - UDPHC	23	0
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



CTC Vehicles & Drivers

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	204,017	373,134	577,151	51,012	0	51,012
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	204,017	373,134	577,151	51,012	0	51,012
Roadcalls & Accidents						
Roadcalls	0	3	3	0	0	0
Chargeable Accidents	10	0	10	3	0	3
Vehicle Inventory						
Total Number of Vehicles	55	78	133	55	0	55
Number of Wheelchair Accessible Vehicles	55	3,195	3,250	55	0	55
Drivers						
Number of Full Time & Part Time Drivers	63	51	114	56	0	56
Number of Volunteer Drivers	0	42	42	0	0	0



Coordination Contractor Vehicles & Drivers

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Sunrise Community Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	40,879	0
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	40,879	0
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	10	0
Number of Wheelchair Accessible Vehicles	7	0
Drivers		
Number of Full Time & Part Time Drivers	15	0
Number of Volunteer Drivers	0	0



**Transportation
Disadvantaged**

Coordination Contractor Vehicles & Drivers

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of
County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Hope Hospice and
Healthcare Services, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	208,491	0
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	208,491	0
Roadcalls & Accidents		
Roadcalls	3	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	18	0
Number of Wheelchair Accessible Vehicles	3,186	0
Drivers		
Number of Full Time & Part Time Drivers	24	0
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Dr. Piper Center for Social Services, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	123,032	0
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	123,032	0
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	42	0
Number of Wheelchair Accessible Vehicles	0	0
Drivers		
Number of Full Time & Part Time Drivers	1	0
Number of Volunteer Drivers	42	0



**Transportation
Disadvantaged**

Coordination Contractor Vehicles & Drivers

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of
County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 10/5/2021

Coordination Contractor: Lighthouse of Southwest
Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	732	0
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	732	0
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	8	0
Number of Wheelchair Accessible Vehicles	2	0
Drivers		
Number of Full Time & Part Time Drivers	11	0
Number of Volunteer Drivers	0	0



CTC Revenue Sources

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 25,921	\$ 25,921	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 19,233	\$ 19,233	\$ 0	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 743,882	N/A	\$ 743,882	\$ 313,435	N/A	\$ 313,435
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 1,363,550	\$ 1,363,550	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 77,388	\$ 66,019	\$ 143,407	\$ 0	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 2,508	\$ 2,508	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 94,724	\$ 94,724	\$ 0	\$ 0	\$ 0
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 145,445	\$ 145,445	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 821,270	\$ 1,717,400	\$ 2,538,670	\$ 313,435	\$ 0	\$ 313,435



Coordination Contractor Revenue Sources

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Sunrise Community Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 25,921	\$ 0
Agency for Persons with Disabilities (APD)	\$ 19,233	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 145,445	\$ 0
Total - Revenue Sources	\$ 190,599	\$ 0



Coordination Contractor Revenue Sources

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Hope Hospice and Healthcare Services, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 1,295,023	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 1,295,023	\$ 0



Coordination Contractor Revenue Sources

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Dr. Piper Center for Social Services, Inc.

Revenue Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 50,000	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 47,492	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 2,508	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 100,000	\$ 0



Coordination Contractor Revenue Sources

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 10/5/2021

Coordination Contractor: Lighthouse of Southwest Florida, Inc.

Revenue Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 18,527	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 18,527	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 94,724	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 131,778	\$ 0



CTC Expense Sources

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of
County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Complete

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 436,724	\$ 727,274	\$ 1,163,998	\$ 155,824	\$ 0	\$ 155,824
Fringe Benefits	\$ 253,408	\$ 160,812	\$ 414,220	\$ 50,938	\$ 0	\$ 50,938
Services	\$ 0	\$ 155,414	\$ 155,414	\$ 0	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 51,849	\$ 314,215	\$ 366,064	\$ 0	\$ 0	\$ 0
Utilities	\$ 18,032	\$ 4,200	\$ 22,232	\$ 0	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 73,645	\$ 73,645	\$ 0	\$ 0	\$ 0
Taxes	\$ 0	\$ 8,159	\$ 8,159	\$ 0	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 43,630	\$ 43,630	\$ 0	\$ 0	\$ 0
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 249,651	\$ 249,651	\$ 0	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 6,830	\$ 6,830	\$ 0	\$ 0	\$ 0
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Total - Expense Sources	\$ 760,013	\$ 1,743,830	\$ 2,503,843	\$ 206,762	\$ 0	\$ 206,762



**Transportation
Disadvantaged**

Coordination Contractor Expense Sources

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of
County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Sunrise Community Inc

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 83,248	\$ 0
Fringe Benefits	\$ 15,140	\$ 0
Services	\$ 44,721	\$ 0
Materials & Supplies Consumed	\$ 16,721	\$ 0
Utilities	\$ 4,200	\$ 0
Casualty & Liability	\$ 19,314	\$ 0
Taxes	\$ 425	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 6,830	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 190,599	\$ 0



Coordination Contractor Expense Sources

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of
County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Hope Hospice and
Healthcare Services, Inc.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 570,457	\$ 0
Fringe Benefits	\$ 136,521	\$ 0
Services	\$ 25,270	\$ 0
Materials & Supplies Consumed	\$ 295,592	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 22,504	\$ 0
Taxes	\$ 7,244	\$ 0
Miscellaneous	\$ 14,214	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 249,651	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 1,321,453	\$ 0



Coordination Contractor Expense Sources

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of
County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 9/13/2021

Coordination Contractor: Dr. Piper Center for
Social Services, Inc.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 24,445	\$ 0
Fringe Benefits	\$ 3,801	\$ 0
Services	\$ 71,754	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 100,000	\$ 0



**Transportation
Disadvantaged**

Coordination Contractor Expense Sources

County: Lee

CTC Status: Complete

CTC Organization: Lee County Board of
County Commissioners

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 10/5/2021

Coordination Contractor: Lighthouse of Southwest
Florida, Inc.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 49,124	\$ 0
Fringe Benefits	\$ 5,350	\$ 0
Services	\$ 13,669	\$ 0
Materials & Supplies Consumed	\$ 1,902	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 31,827	\$ 0
Taxes	\$ 490	\$ 0
Miscellaneous	\$ 29,416	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 131,778	\$ 0

County: Lee
 CTC: Lee County Board of County Commissioners
 Contact: Virginia L Walters
 3401 Metro Parkway
 Ft Myers, FL 33916
 239-533-0353

Demographics	Number
Total County Population	0
Unduplicated Head Count	988



Email: VWalters@leegov.com

Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	171,542	6,413	51,238
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	171,542	6,413	51,238

Vehicle Data	2019	2020	2021
Vehicle Miles	1,807,102	51,012	577,151
Roadcalls	17	0	3
Accidents	2	3	10
Vehicles	121	55	133
Drivers	172	56	156

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	49,619	2,238	28,544
Employment	28,946	53	2,130
Ed/Train/DayCare	68,250	42	9,165
Nutritional	4,770	113	2,883
Life-Sustaining/Other	19,957	3,967	8,516
TOTAL TRIPS	171,542	6,413	51,238

Financial and General Data	2019	2020	2021
Expenses	\$4,313,848	\$206,762	\$2,503,843
Revenues	\$3,851,079	\$313,435	\$2,538,670
Commendations	0	0	14
Complaints	29	1	22
Passenger No-Shows	7,310	647	736
Unmet Trip Requests	3,640	0	0

Passenger Trips By Revenue Source	2019	2020	2021
CTD	40,224	6,413	17,552
AHCA	28,017	0	320
APD	32,714	0	2,031
DOEA	1,548	0	0
DOE	0	0	0
Other	69,039	0	31,335
TOTAL TRIPS	171,542	6,413	51,238

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.11	5.88	1.73
Miles between Roadcalls	106,300	0	192,384
Avg. Trips per Passenger	58.87	43.63	51.86
Cost per Trip	\$25.15	\$32.24	\$48.87
Cost per Paratransit Trip	\$25.15	\$32.24	\$48.87
Cost per Total Mile	\$2.39	\$4.05	\$4.34
Cost per Paratransit Mile	\$2.39	\$4.05	\$4.34

Trips by Provider Type	2019	2020	2021
CTC	96,415	6,413	17,552
Transportation Operator	0	0	0
Coordination Contractor	75,127	0	33,686
TOTAL TRIPS	171,542	6,413	51,238



Annual Operating Report
Data Collection

Organization

Organization Information

All figures provided must be according to the Annual Operating Report (AOR) Instructions for the reporting year.

County	Lee
Report Date	7/26/2021
Period Covered	7/1/2020 thru 6/30/2021
Contractor Name	Dr. Piper Center for Social Services, Inc.
Address	2607 Dr. Ella Piper Way
City	Fort Myers
State	FL
Zip	33916
Contact Person	Melissa Bonner
Title	CEO/Executive Director
Phone	239-332-5346
Email	Melissa@drpipercenter.org
Organization Type	Private Non Profit
Provider Type	Coordination Contractor
Provide Out of County Trips?	No
Who Do You Serve?	Lee County Senior Citizen Clients 55 Years of Age or Older
Provider Certification	

I, Melissa Bonner, as an authorized Representative of this company, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

Representative's Signature

Melissa Bonner

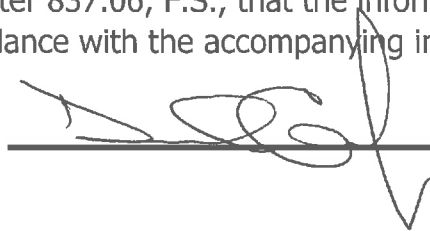
Organization Information

All figures provided must be according to the Annual Operating Report (AOR) Instructions for the reporting year.

County	Lee
Report Date	7/19/2021
Period Covered	7/1/2020 thru 6/30/2021
Contractor Name	Hope Hospice and Healthcare Services, Inc.
Address	2668 Winkler Ave
City	Fort Myers
State	FL
Zip	33901
Contact Person	David Goss
Title	Transportation Manger
Phone	239-220-4991
Email	dave.goss@hopehcs.org
Organization Type	Private Non Profit
Provider Type	Coordination Contractor
Provide Out of County Trips?	No
Who Do You Serve?	Elderly population
Provider Certification	

I, David Goss, as an authorized Representative of this company, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

Representative's Signature





Organization Information

All figures provided must be according to the Annual Operating Report (AOR) Instructions for the reporting year.

County	Lee
Report Date	7/29/2021
Period Covered	7/1/2020 thru 6/30/2021
Contractor Name	Lighthouse of Southwest Florida, Inc.
Address	35 W. Mariana Ave
City	North Ft Myers
State	FL
Zip	33903
Contact Person	Dotty St. Amand
Title	CEO
Phone	239-997-7797
Email	dstamand@lighthouseswfl.org
Organization Type	Private Non Profit
Provider Type	Coordination Contractor
Provide Out of County Trips?	Yes <i>Reported data Lee Co only</i>
Who Do You Serve?	Lee, Hendry, & Glades Counties
Provider Certification	

I, Dotty St. Amand, as an authorized Representative of this company, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

Representative's Signature

Dotty St. Amand 7/29/2021

Organization Information

All figures provided must be according to the Annual Operating Report (AOR) Instructions for the reporting year.

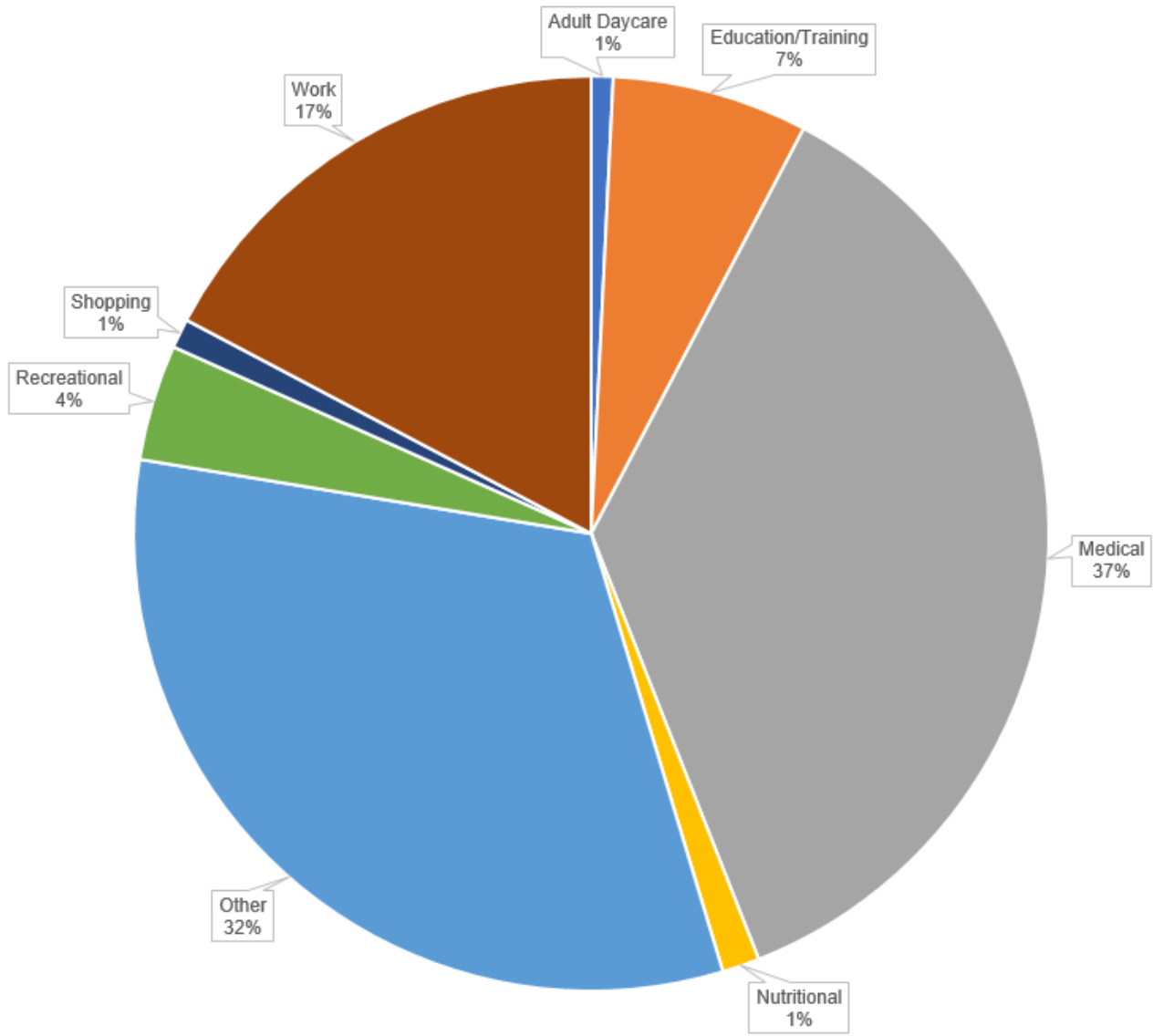
County	Lee
Report Date	7/20/2021
Period Covered	7/1/2020 thru 6/30/2021
Contractor Name	Sunrise Community Inc
Address	2821 SW Pine Island Rd
City	Cape Coral
State	FL
Zip	33991
Contact Person	Israel Valentin
Title	Director of Operations
Phone	239-574-0068
Email	ivalentin@sunrisegroup.org
Organization Type	Private Non Profit
Provider Type	Coordination Contractor
Provide Out of County Trips?	NO
Who Do You Serve?	Person With Disabilities
Provider Certification	

I, Israel Valentin, as an authorized Representative of this company, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

Representative's Signature



Demand Response FY 2022	Goal	Jul 2021	Aug	Sep	Oct	Nov	Dec	Jan 2022	Feb	Mar	Apr	May	Jun	Total
Productivity														
Ridership-AMB		1,524	1,511	1,802	1,651	1,564	1,689	1,758						11,499
Ridership-W/C		213	211	228	337	364	424	299						2,076
Ridership Total		1,737	1,722	2,030	1,988	1,928	2,113	2,057	-	-	-	-	-	13,575
Riders Per Revenue Hour	2	1.21	1.26	1.46	1.33	1.28	1.31	1.30	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	1.31
Revenue Hours		1,434.09	1,362.03	1,390.00	1,498.00	1,508.00	1,619.00	1,577.40						10,388.52
Revenue Miles		19,983.00	20,503.00	27,911.00	24,046.00	23,651.00	25,375.00	3.00						141,472.00
Average Miles per Trip		11.50	11.91	13.75	12.10	12.27	12.01	0.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	10.42
On-Time Performance	85%	87.4%	84.4%	84.50%	83.00%	83.20%	87.70%	85.20%						85.06%
Safety														
Preventable Accidents		0	0	0	0	0	0	0						0
Preventable per 100k Miles	1.25													-
Non-Preventable Accidents		0	0	0	0	0	0	0						0
Customer Service														
Complaints		1	0	0	0	1	1							3
Complaints per 1k boardings	2													0
Compliments		0	0	0	0	0	0							0
Avg Hold Time-Reservation	3:50													#DIV/0!



TD Demographics - July 2021 to Jan 2022

■ Disabled ■ Elderly ■ Low Income

