

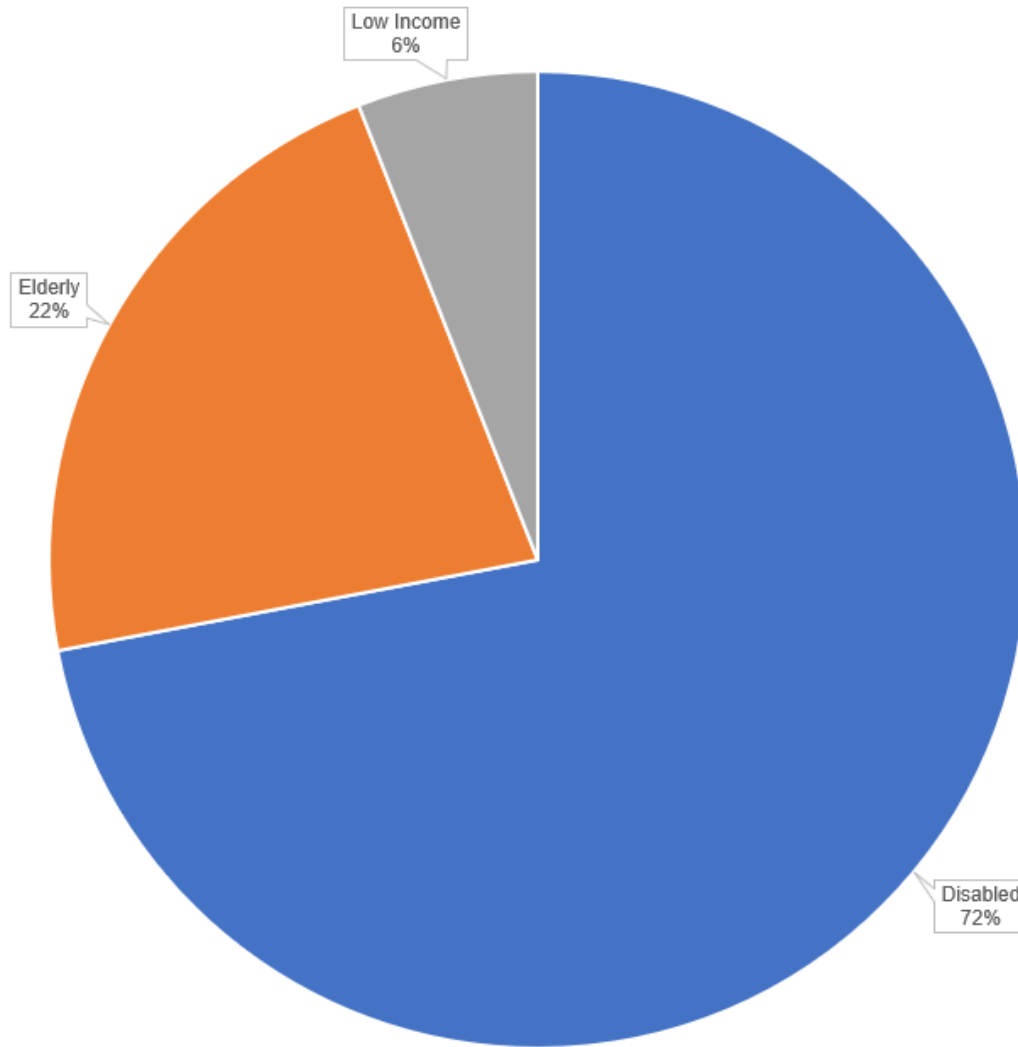


Stats!

| Demand Response FY 2022 | Goal | Jul 2022 | Aug | Sep | Oct | Nov | Dec | Jan 2023 | Feb | Mar | Apr | May | Jun | Total |
|-----------------------------|------|-----------|-----------|-----------|-----------|-----------|---------|----------|---------|---------|---------|---------|---------|------------|
| Productivity | | | | | | | | | | | | | | |
| Ridership-AMB | | 1,805 | 2,129 | 1,702 | 799 | 1,832 | | | | | | | | 8,267 |
| Ridership-W/C | | 375 | 640 | 486 | 287 | 481 | | | | | | | | 2,269 |
| Ridership Total | | 2,180 | 2,769 | 2,188 | 1,086 | 2,313 | | - | - | - | - | - | - | 10,536 |
| Riders Per Revenue Hour | 2 | 1.32 | 1.48 | 1.44 | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | 2.09 |
| Revenue Hours | | 1,646.93 | 1,874.09 | 1,520.99 | | | | | | | | | | 5,042.01 |
| Revenue Miles | | 26,170.00 | 35,095.00 | 27,991.00 | 12,840.00 | 30,912.00 | | | | | | | | 133,008.00 |
| Average Miles per Trip | | 12.00 | 12.67 | 12.79 | 11.82 | 13.36 | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | 12.62 |
| On-Time Performance | 85% | 84.2% | 81.4% | 77.64% | 82.83% | 79.64% | | | | | | | | 57.96% |
| Safety | | | | | | | | | | | | | | |
| Preventable Accidents | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | 0 |
| Preventable per 100k Miles | 1.25 | | | | | | | | | | | | | - |
| Non-Preventable Accidents | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | 0 |
| Customer Service | | | | | | | | | | | | | | |
| Complaints | | 0 | 0 | 1 | 4 | 3 | 0 | | | | | | | 8 |
| Complaints per 1k boardings | 2 | | | | | | | | | | | | | 0 |
| Compliments | | 2 | 0 | 0 | 1 | 0 | 0 | | | | | | | 3 |

TD Demographics - July 2021 to Jun 2022

■ Disabled ■ Elderly ■ Low Income



TD Trip Purpose - July 2021 to June 2022

■ Adult Daycare ■ Education/Training ■ Medical ■ Nutritional ■ Other ■ Recreational ■ Shopping ■ Work

